Method of Transmission: EL996731587US P3251 CASE DOCKET NO.

In reference to application of Igor Neyman et al.

Serial No. 08/928,861

For Call Center Apparatus and Functionality in Telephony

Transmitted herewith is and an amendment in the above-identified application, under 37 C.F.R. 1.312.

No additional fee is required.

Applicant claims Small entity status under 37 CFR 1.27.

The fee has been calculated as shown below.

**** CLAIMS AS AMENDED ****									
(1)	(2)		(3)	(4)	(5)	(6)	(7)	(8))
·	Claims Rem After Amen			Highest No. Paid For Previously	Present Extra	Rate Small Entity	Rate Large Entity	Additi Fee	
Total Claims	. 8		Minus	** 20	0	\$ 25	\$ ₅₀	\$	0.00
Indep Claims	1	;	Minus	*** 3	. 0	\$ 100	\$ ₂₀₀	\$	0.00
☐ Fi	☐ First presentation of a multiple dependent claim \$ 0 \$ 0							\$	0.00
Te	☐ Terminal Disclaimer Fees								0.00
Extension	n Fee	☐ 1st Month		2nd Month		3rd Month		\$	0.00
	Total additional for claims, time extensions and disclaimer fees								0.00

^{**} If the "highest Number Previously Paid For" in this space is less than 20, write "20" in this space.

A check in the amount of	0.00	is attached.

☐ Charge \$ 0.00 to deposit account 50-0534 . (A duplicate of this sheet is enclosed)

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Respectfully Submitted,

Donald R. Boys Reg. No. 35074

Central Coast Patent Agency, Inc. P.O. Box 187 Aromas, CA 95004 (831) 726-1457

^{***} If the "highest Number Previously Paid For" in this space is less than 3, write "3" in this space.

^{****} Multiple dependencies, if any, included in the above calculation.

^{*} If the entry in column 2 is less than the entry in column 4, write "O" in column 5.



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2645 Examiner: Allan Hoosain

No Re:

Igor Neyman et al.

erial No

P3251

grial No.:

08/928,861 09/12/1997

Subject:

Improved Call Center Apparatus and Functionality

in Telephony

Commissioner for Patent PO Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Amendment under 35 C.F.R. 1.312